

Quality Manager – Signal Plastics

Who we are and what we do:

The Omega Plastics Group was created in 2015 by bringing together two tooling and plastic injection moulding businesses – Omega Plastics and Signal Plastics.

We provide a full turn-key solution of low to high volume tooling and plastic injection moulding services, operating across 4 main sectors: Automotive, Medical, Industrial and Technical Products, and Consumer Products.

Our technical expertise and reputation for delivering solutions to challenging problems or in short timeframes allows us to assist customers from product conception through the development cycle and into serial production.

We are a growing business with a workforce of over 160 colleagues and we continue to invest in our people, infrastructure and facilities. Omega Plastics has a 45,000 sq. ft facility on Team Valley Trading Estate in Gateshead, which is also our Group head office, and Signal Plastics operates from a 43,500 sq. ft facility on Bentall Business Park in Washington.

All colleagues contribute to the success of the business. To recognise this, we offer a competitive salary and benefits package and invest in the training and development our colleagues. We believe this ensures they are engaged and motivated to drive the Group forward.

More information about us can be found at <http://www.omegaplasticsgroup.co.uk/>

The role

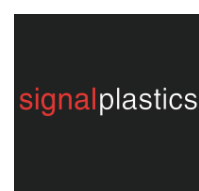
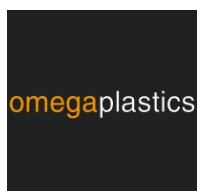
Signal Plastics recruiting a **Quality Manager** to join our team. This is a fantastic opportunity for a Quality Manager with previous experience in the injection moulding manufacturing sector, in a rewarding permanent role with a dynamic and growing group.

This role is responsible for managing the operational quality resources and processes at Signal Plastics to ensure manufactured parts meet customer expectations and agreed standards; to monitor and advise of the plant's performance against our quality management system (ISO/IATF); and produce data and KPIs on performance with robust action plans for closing gaps

It is a permanent, full-time position based mainly at our site in Washington.

The role comes with a salary of **between £37,500 and £42,000** (depending on qualifications, skills and experience), 25 days annual leave (plus public holidays), Death in Service, Company Pension, Employee Assistance Program, Cycle to Work scheme and other benefits.

All candidates must be currently eligible to live and work in the UK.



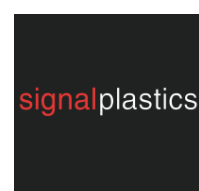
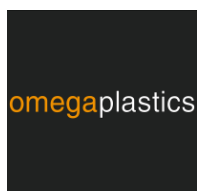
Main duties include:

- Promote the group quality objectives at Signal Plastics
- Manage the Quality Team (comprising a Quality Engineer, three Quality Technicians and Out-Flow Inspectors) and the operational quality resources and processes at Signal Plastics, to ensure that parts are manufactured in line with customer expectations, agreed standards and following the processes set out in the quality management system
- Operate and develop the quality management system and ensure that our products are safe, of the highest quality and legally compliant whilst meeting best practice guidelines and our customer's requirements
- Carry out and oversee product validation and metrology using a Coordinate Measuring Machine (CMM), supported by a QA engineer
- Compile reports and advise Operations and Projects teams of results
- Monitor the performance of the site against the quality management system (ISO/IATF) and produce data and KPIs on performance with robust action plans for closing any gaps
- Facilitate product, process, and procedure audits (internal and customer) in line with the expectations of the company's quality certificate (ISO/IATF)
- Be commercially aware, and develop and implement strategic improvements within all areas of operation, working proactively across the site and, together with the Quality Manager at Omega Plastics, report to the Head of Quality and Compliance to support a programme of continuous improvement
- Provide a first point of contact for customer driven quality concerns and alerts, co-ordinating any internal response required and professionally communicating externally
- Thoroughly investigate any concerns, using proven problem-solving techniques, identifying route cause, implement robust countermeasure and share learnings to other similar products or processes at all sites (horizontal deployment)
- Work collaboratively with other departments, sites, and key stake holders to ensure qualified, safe, and seamless launch of new programs.
- Be the site Health & Safety champion, ensuring all risk assessments are conducted, all investigations are completed, statistics and KPIs are completed and reported in a timely manner.

The ideal candidate

We are looking for someone with:

- At least 3-5 years' experience in quality management working with quality management systems
- Experience working with ISO 9001 and/or IATF 16949 or similar quality standards
- A good understanding of quality problem solving techniques, e.g.: 8d, 5Y, Ishikawa
- Experience with product validation methods e.g., PPAP, APQP
- A good understanding of core quality tools of control plans, PFMEAs and MSA studies
- Audit skills
- An understanding of the injection moulding process
- CMM validation experience (desirable)
- Proficient IT skills, Microsoft 365 package
- NEBOSH, IOSH or NVQ in Health & safety would be advantageous



To apply for this role, please send a **covering letter setting out why you are suitable for this role** together with a **CV setting out qualifications and experience** to careers@omega-plastics.co.uk by **5pm on Friday, 17 September 2021.**

